

## **News Update - August 2<sup>nd</sup> 2004**

Dear all

Firstly, I hope you found the meeting notes helpful. I am gradually working my way round, meeting each of you individually to hear your views, wants & desires and to get feedback on our current plan of action.

We have been working on a number of areas & thought you might appreciate an update:

### **Name Change**

As we have broadened both the agenda & audience, and in the interests of being easier to discuss, we will be henceforth referring to the programme as 'Excellence in Construction'

### **New Members (Sponsors)**

I would like to welcome four new Members this month, Auckland City, Fulton Hogan, Opus International & NZIA.

### **Web Site**

Some of the feedback I have been receiving is that our pages are somewhat 'buried' in the overall CAE website, therefore we have now established the following address [www.constructingexcellence.org.nz](http://www.constructingexcellence.org.nz) which will get you directly to the programme pages.

Once there, you will find that we have added the Demonstration Project case studies, the meeting notes & other items which you may find useful in disseminating knowledge to your staff. It is our intention to develop this site further & your input on content will be invaluable.

### **KPIs**

We are now going ahead in developing the National KPIs we have been discussing for some time. We are hooking up with the UK & Australia to establish the benchmarks. The aim is to showcase the results at a national event we are planning for early December. Dates to be confirmed soon. It will be great to a) be able to measure our performance internationally and b) have a year on year baseline to measure ourselves and our improvement.

If any of you are keen to sit in on developments & help steer the project, please let me know (*Form attached*)

### **Client Event**

We are planning a client (end user/owner) event in early October in Auckland. This event will discuss the benefits of Best Practice and alternative methods of procurement and showcase the work by the Demonstration Projects. The aim of the event is to gain more client support for 'doing it differently'. We would be very happy to invite any of your clients, please let us know names, contact details etc. (*Form attached*)

In addition to the event above, we will be running a national survey to get the client satisfaction KPIs, so again, even if you do not want your clients invited to the event, please let us know who they are so we can include them in the survey. (*Form attached*)

### **Demonstration Projects**

Yes, we need more DPs, please come forward with your best most stunning innovations, we know you're working on them :).

You can now find the Demonstration Project forms on the web site, however, just as an early indicator, could you just fill in the name of your project & a contact for Jason to speak to on the form attached to get things going. (*Form attached*)

### **Secondees**

For the Demonstration Project Programme, we will be looking to set up 3 initial Peer Groups in Auckland, Christchurch & Wellington, and these will need resource to manage the process, run the meetings and generally drum up more DPs. To this end, we are seeking 3 individuals for a part-time secondment for say a 6 to 12 month period.

The benefits to your organisation will be the experience the secondees gain whilst on the secondment. They will be working with top-class DPs, have a wide exposure to clients & others in the supply chain & experience a wealth of knowledge about Best Practice to bring back to your organisation.

The time per week will probably be around 1 to 2 days. We will look at the possibility of part funding them if there are financial constraints, however, as you know our funds are limited. We could also consider this as an 'in-kind' contribution rather than cash sponsorship.

Again, please call me if you have someone in mind, or if you return the form attached, I will call you. (*Form attached*)

### **Other interested Parties**

If there is someone you would like to join, please feel free to forward this email &/or include their name on the (*Form attached*) & we will contact them.

### **Email address**

My new email address is now operational as [a.warren@cae.canterbury.ac.nz](mailto:a.warren@cae.canterbury.ac.nz)  
Other contact details are below:

Amanda D Warren  
Centre For Advanced Engineering  
Excellence in Construction  
The Westhaven, Level 3  
100 Beaumont Street,  
PO Box 5848, Wellesley St  
Auckland  
Telephone: +64 9 356 1116  
Facsimile: +64 9 355 9584  
Mobile: 021 892 124

Finally, I'd just like to thank all of you once again for your support. Any ideas, wants or desires, please feel free to phone or email, otherwise I hope to hear these when I meet with you if I haven't already,

Warm Regards

Amanda D Warren